

RE: my experience with WINAIR from Montserrat to St. Marteen/ from Tuesday 30 december 2025 (WM361) to Thursday 8 january 2026 (WM362)

Expéditeur : Reservations (reservations@fly-winair.com)

À : salaura_didon@yahoo.fr

Date : lundi 9 février 2026 à 10:49 UTC-4

Good day,

According to the history of this booking, the booking was used.

Kind regards,



Thank you for your business and we look forward to serving you

Reservations Department

Windward Islands Airways International (Winair) N.V.

a: Airport Road 69, Simpson Bay, St. Maarten, Dutch West Indies

p: +1 721 545-4237 US/CA: 1 866 466 0410

e: reservations@fly-winair.com w: www.fly-winair.sx



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From: Didon Salaura <salaura_didon@yahoo.fr>

Sent: Sunday, February 8, 2026 5:46 PM

To: Reservations <reservations@fly-winair.com>

Cc: Didon Salaura <salaura_didon@yahoo.fr>

Subject: Re: my experience with WINAIR from Montserrat to St. Marteen/ from Tuesday 30 december 2025 (WM361) to Thursday 8 january 2026 (WM362)

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Good day,

My booking reference was **15ZRHA**

Kind regards,

Salaura DIDON

Le vendredi 6 février 2026 à 09:41:07 UTC-4, Reservations <reservations@fly-winair.com> a écrit :

Good day,

Please provide us with the reference number so we can further assist you.

Kind regards,

Noralexia



Thank you for your business and we look forward to serving you

Reservations Department

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From: Didon Salaura <salaura_didon@yahoo.fr>

Sent: Sunday, February 1, 2026 4:39 PM

To: Reservations <reservations@fly-winair.com>

Cc: Didon Salaura <salaura_didon@yahoo.fr>

Subject: my experience with WINAIR from Montserrat to St. Marteen/ from Tuesday 30 december 2025 (WM361) to Thursday 8 january 2026 (WM362)

Caution: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir or Madam,

Customer Relations told me to contact you. I was supposed to go back St Marteen and to Guadeloupe on Tuesday 6 January 2026. Because of Winair, I left Montserrat on Thursday 8 January 2026.

I quote : "For assistance with the unused portion of your ticket, we kindly recommend contacting our **Reservations Department**, who will be pleased to assist in accordance with the applicable fare rules and conditions".

Please, can you explain me the unused portion of my ticket ?

I am looking forward to hearing from you soon.

Regards,

Salaura DIDON